

## Availability and performance of Klikpro

Statistics are published in accordance of Article 32(4) of COMMISSION DELEGATED REGULATION (EU) 2018/389.

**Bank name:** NLB d.d.

**Report date:** 2026-04-14 16:15:16

**Starting date:** 2026-01-01

**Ending date:** 2026-03-31

Real Date	UpTime	DownTime	UpTime Percentage	Number Of AIS Requests	AIS Error Response Rate	AIS Daily average time by calls(ms)	Number Of PIS Requests	PIS Error Response Rate	PIS Daily average time by calls(ms)	Number Of PIISP Requests	PIISP Error response rate	PIISP Daily average time by calls(ms)
2026-01-01	24h 00m 00s	00h 00m 00s	100.00%	17218	3.30%	19	2549	0.00%	356	0	N/A	N/A
2026-01-02	24h 00m 00s	00h 00m 00s	100.00%	20620	2.80%	19	3929	0.00%	353	0	N/A	N/A
2026-01-03	24h 00m 00s	00h 00m 00s	100.00%	18631	2.81%	19	3996	0.00%	361	0	N/A	N/A
2026-01-04	24h 00m 00s	00h 00m 00s	100.00%	20384	2.69%	21	6274	0.00%	351	0	N/A	N/A
2026-01-05	24h 00m 00s	00h 00m 00s	100.00%	79713	2.17%	20	22897	0.00%	385	0	N/A	N/A
2026-01-06	24h 00m 00s	00h 00m 00s	100.00%	64965	2.21%	20	17762	0.00%	369	0	N/A	N/A
2026-01-07	24h 00m 00s	00h 00m 00s	100.00%	64141	2.30%	19	17572	0.00%	361	0	N/A	N/A
2026-01-08	24h 00m 00s	00h 00m 00s	100.00%	67281	2.29%	19	18117	0.00%	369	0	N/A	N/A
2026-01-09	24h 00m 00s	00h 00m 00s	100.00%	66360	2.39%	19	17884	0.01%	376	0	N/A	N/A
2026-01-10	24h 00m 00s	00h 00m 00s	100.00%	21542	3.07%	20	5636	0.00%	347	0	N/A	N/A
2026-01-11	24h 00m 00s	00h 00m 00s	100.00%	19737	2.75%	21	7117	0.00%	342	0	N/A	N/A
2026-01-12	23h 21m 05s	00h 38m 55s	97.30%	79827	2.08%	20	26185	0.01%	382	0	N/A	N/A
2026-01-13	24h 00m 00s	00h 00m 00s	100.00%	76345	2.15%	20	24584	0.00%	369	0	N/A	N/A
2026-01-14	24h 00m 00s	00h 00m 00s	100.00%	78930	2.23%	20	27245	0.00%	374	0	N/A	N/A
2026-01-15	24h 00m 00s	00h 00m 00s	100.00%	90112	2.14%	20	39601	0.00%	385	0	N/A	N/A
2026-01-16	24h 00m 00s	00h 00m 00s	100.00%	80644	2.13%	20	31645	0.00%	394	0	N/A	N/A
2026-01-17	24h 00m 00s	00h 00m 00s	100.00%	24852	2.99%	19	8665	0.00%	372	0	N/A	N/A
2026-01-18	24h 00m 00s	00h 00m 00s	100.00%	25828	2.45%	19	13476	0.00%	351	0	N/A	N/A
2026-01-19	24h 00m 00s	00h 00m 00s	100.00%	91217	1.83%	20	34260	0.00%	394	0	N/A	N/A
2026-01-20	24h 00m 00s	00h 00m 00s	100.00%	83069	2.05%	20	28938	0.01%	398	0	N/A	N/A
2026-01-21	24h 00m 00s	00h 00m 00s	100.00%	72549	2.24%	19	19615	0.00%	402	0	N/A	N/A
2026-01-22	24h 00m 00s	00h 00m 00s	100.00%	69024	2.04%	20	16323	0.00%	404	0	N/A	N/A
2026-01-23	24h 00m 00s	00h 00m 00s	100.00%	63650	2.18%	20	13217	0.00%	413	0	N/A	N/A
2026-01-24	24h 00m 00s	00h 00m 00s	100.00%	20610	3.15%	20	4285	0.00%	412	0	N/A	N/A
2026-01-25	24h 00m 00s	00h 00m 00s	100.00%	20031	3.05%	20	6505	0.00%	385	0	N/A	N/A
2026-01-26	22h 04m 14s	01h 55m 46s	91.96%	68041	2.23%	25	16157	0.10%	410	0	N/A	N/A
2026-01-27	24h 00m 00s	00h 00m 00s	100.00%	69652	2.13%	19	16037	0.00%	423	0	N/A	N/A
2026-01-28	24h 00m 00s	00h 00m 00s	100.00%	69141	2.29%	19	14164	0.00%	416	0	N/A	N/A
2026-01-29	24h 00m 00s	00h 00m 00s	100.00%	69497	2.26%	19	13758	0.00%	406	0	N/A	N/A
2026-01-30	24h 00m 00s	00h 00m 00s	100.00%	69809	2.20%	20	14934	0.00%	403	0	N/A	N/A
2026-01-31	24h 00m 00s	00h 00m 00s	100.00%	22110	3.05%	20	4663	0.00%	394	0	N/A	N/A
2026-02-01	24h 00m 00s	00h 00m 00s	100.00%	21336	2.83%	20	5564	0.00%	374	0	N/A	N/A
2026-02-02	24h 00m 00s	00h 00m 00s	100.00%	77919	2.02%	20	19622	0.00%	388	0	N/A	N/A
2026-02-03	24h 00m 00s	00h 00m 00s	100.00%	73073	2.28%	20	18078	0.00%	373	0	N/A	N/A
2026-02-04	24h 00m 00s	00h 00m 00s	100.00%	74312	2.26%	17	20077	0.00%	296	0	N/A	N/A

Real Date	UpTime	DownTime	UpTime Percentage	Number Of AIS Requests	AIS Error Response Rate	AIS Daily average time by calls(ms)	Number Of PIS Requests	PIS Error Response Rate	PIS Daily average time by calls(ms)	Number Of PIISP Requests	PIISP Error response rate	PIISP Daily average time by calls(ms)
2026-02-05	24h 00m 00s	00h 00m 00s	100.00%	72395	2.19%	8	18947	0.01%	160	0	N/A	N/A
2026-02-06	24h 00m 00s	00h 00m 00s	100.00%	67915	2.27%	0	15716	0.00%	0	0	N/A	N/A
2026-02-07	24h 00m 00s	00h 00m 00s	100.00%	21282	2.96%	0	5423	0.02%	0	0	N/A	N/A
2026-02-08	24h 00m 00s	00h 00m 00s	100.00%	20448	2.92%	0	6824	0.00%	0	0	N/A	N/A
2026-02-09	24h 00m 00s	00h 00m 00s	100.00%	78761	2.11%	0	21263	0.00%	0	0	N/A	N/A
2026-02-10	24h 00m 00s	00h 00m 00s	100.00%	78482	2.17%	0	23014	0.00%	0	0	N/A	N/A
2026-02-11	24h 00m 00s	00h 00m 00s	100.00%	75754	2.25%	0	21962	0.01%	0	0	N/A	N/A
2026-02-12	24h 00m 00s	00h 00m 00s	100.00%	75439	2.19%	0	22166	0.00%	0	0	N/A	N/A
2026-02-13	24h 00m 00s	00h 00m 00s	100.00%	74881	2.10%	0	24760	0.00%	0	0	N/A	N/A
2026-02-14	24h 00m 00s	00h 00m 00s	100.00%	23223	3.10%	0	7562	0.00%	0	0	N/A	N/A
2026-02-15	23h 44m 53s	00h 15m 07s	98.95%	23753	2.51%	0	12132	0.00%	0	0	N/A	N/A
2026-02-16	24h 00m 00s	00h 00m 00s	100.00%	95558	2.01%	0	37527	0.01%	0	0	N/A	N/A
2026-02-17	24h 00m 00s	00h 00m 00s	100.00%	84753	2.15%	0	29397	0.00%	0	0	N/A	N/A
2026-02-18	23h 55m 35s	00h 04m 25s	99.69%	86257	2.00%	13	31347	0.00%	260	0	N/A	N/A
2026-02-19	24h 00m 00s	00h 00m 00s	100.00%	77210	2.02%	19	23333	0.00%	384	0	N/A	N/A
2026-02-20	24h 00m 00s	00h 00m 00s	100.00%	71045	1.84%	20	21267	1.24%	403	0	N/A	N/A
2026-02-21	24h 00m 00s	00h 00m 00s	100.00%	21983	2.46%	20	5211	4.26%	508	0	N/A	N/A
2026-02-22	24h 00m 00s	00h 00m 00s	100.00%	20966	2.26%	20	6540	0.00%	351	0	N/A	N/A
2026-02-23	24h 00m 00s	00h 00m 00s	100.00%	75383	1.92%	19	14871	0.00%	334	0	N/A	N/A
2026-02-24	23h 54m 53s	00h 05m 07s	99.64%	69868	2.04%	19	11384	0.03%	299	0	N/A	N/A
2026-02-25	24h 00m 00s	00h 00m 00s	100.00%	68051	2.27%	20	9579	0.00%	295	0	N/A	N/A
2026-02-26	24h 00m 00s	00h 00m 00s	100.00%	67001	2.33%	19	9227	0.00%	294	0	N/A	N/A
2026-02-27	24h 00m 00s	00h 00m 00s	100.00%	67227	2.23%	21	9601	0.02%	310	0	N/A	N/A
2026-02-28	24h 00m 00s	00h 00m 00s	100.00%	22701	2.82%	19	3171	0.00%	308	0	N/A	N/A
2026-03-01	24h 00m 00s	00h 00m 00s	100.00%	21552	2.42%	19	4151	0.00%	260	0	N/A	N/A
2026-03-02	24h 00m 00s	00h 00m 00s	100.00%	83357	2.07%	19	14585	0.00%	298	0	N/A	N/A
2026-03-03	24h 00m 00s	00h 00m 00s	100.00%	76203	2.30%	19	13401	0.02%	296	0	N/A	N/A
2026-03-04	24h 00m 00s	00h 00m 00s	100.00%	73851	2.21%	20	13065	0.00%	299	0	N/A	N/A
2026-03-05	24h 00m 00s	00h 00m 00s	100.00%	72905	2.32%	20	13390	0.00%	295	0	N/A	N/A
2026-03-06	24h 00m 00s	00h 00m 00s	100.00%	65569	2.33%	20	10511	0.00%	289	0	N/A	N/A
2026-03-07	24h 00m 00s	00h 00m 00s	100.00%	20708	3.01%	20	3607	0.00%	286	0	N/A	N/A
2026-03-08	24h 00m 00s	00h 00m 00s	100.00%	19579	2.84%	19	4754	0.00%	278	0	N/A	N/A
2026-03-09	24h 00m 00s	00h 00m 00s	100.00%	80243	2.09%	19	15127	0.00%	281	0	N/A	N/A
2026-03-10	24h 00m 00s	00h 00m 00s	100.00%	79062	2.21%	20	17048	0.00%	297	0	N/A	N/A
2026-03-11	24h 00m 00s	00h 00m 00s	100.00%	76232	2.35%	20	16203	0.01%	295	0	N/A	N/A
2026-03-12	24h 00m 00s	00h 00m 00s	100.00%	75116	2.34%	21	15778	0.01%	308	0	N/A	N/A
2026-03-13	24h 00m 00s	00h 00m 00s	100.00%	76809	2.15%	20	18247	0.01%	308	0	N/A	N/A
2026-03-14	24h 00m 00s	00h 00m 00s	100.00%	24016	3.01%	20	5771	0.03%	299	0	N/A	N/A
2026-03-15	24h 00m 00s	00h 00m 00s	100.00%	25338	2.65%	20	10624	0.02%	281	0	N/A	N/A
2026-03-16	24h 00m 00s	00h 00m 00s	100.00%	100069	1.93%	20	29094	0.00%	313	0	N/A	N/A
2026-03-17	24h 00m 00s	00h 00m 00s	100.00%	90905	2.08%	20	23555	0.00%	301	0	N/A	N/A
2026-03-18	24h 00m 00s	00h 00m 00s	100.00%	92151	2.28%	20	24392	0.05%	329	0	N/A	N/A

Real Date	UpTime	DownTime	UpTime Percentage	Number Of AIS Requests	AIS Error Response Rate	AIS Daily average time by calls(ms)	Number Of PIS Requests	PIS Error Response Rate	PIS Daily average time by calls(ms)	Number Of PIISP Requests	PIISP Error response rate	PIISP Daily average time by calls(ms)
2026-03-19	24h 00m 00s	00h 00m 00s	100.00%	78533	2.24%	20	17024	0.06%	342	0	N/A	N/A
2026-03-20	24h 00m 00s	00h 00m 00s	100.00%	70431	2.29%	19	16205	0.00%	323	0	N/A	N/A
2026-03-21	24h 00m 00s	00h 00m 00s	100.00%	21120	3.28%	21	3909	0.00%	303	0	N/A	N/A
2026-03-22	24h 00m 00s	00h 00m 00s	100.00%	20682	2.64%	20	5590	0.00%	311	0	N/A	N/A
2026-03-23	24h 00m 00s	00h 00m 00s	100.00%	78843	2.37%	20	14873	0.00%	313	0	N/A	N/A
2026-03-24	24h 00m 00s	00h 00m 00s	100.00%	70702	1.86%	20	11529	0.00%	311	0	N/A	N/A
2026-03-25	24h 00m 00s	00h 00m 00s	100.00%	67049	2.19%	26	9789	0.01%	298	0	N/A	N/A
2026-03-26	24h 00m 00s	00h 00m 00s	100.00%	67770	2.34%	20	10197	0.00%	316	0	N/A	N/A
2026-03-27	24h 00m 00s	00h 00m 00s	100.00%	63181	2.34%	19	8285	0.00%	293	0	N/A	N/A
2026-03-28	24h 00m 00s	00h 00m 00s	100.00%	19900	2.70%	19	2317	0.00%	286	0	N/A	N/A
2026-03-29	24h 00m 00s	00h 00m 00s	100.00%	18185	2.88%	19	3503	0.00%	284	0	N/A	N/A
2026-03-30	24h 00m 00s	00h 00m 00s	100.00%	77183	2.25%	20	11614	0.00%	285	0	N/A	N/A
2026-03-31	24h 00m 00s	00h 00m 00s	100.00%	76852	1.86%	21	12700	0.02%	294	0	N/A	N/A